

DMS as a service based on CMIS – leading the way in cost-effectiveness and process optimization

CMIS

CMIS is an OASIS Standard, consisting of web-based services, for interoperability and joint use of data from disparate information stores for applications that users create. In addition to having Microsoft®, EMC, IBM, OpenText, Oracle and SAP joined forces, CMIS is the first Web service-technical specification system to be established for the exchange of content with and between enterprise content management (ECM).

Increasing cost pressures and ever-growing demands on service quality and customer orientation are constant challenges for the administration. **Government Workplace Modernization (GWM)** makes a significant contribution to a more cost effective administrative design process while effectively improving the customer focus.

The concept of GWM and the Office Business Gateway (OBG.net) is to provide efficiency within specialized procedures that use the familiar Microsoft Office user integrated interface. It provides this efficiency through the immediate context-sensitive access to required information from different applications, for example, it avoids redundant data entry and makes the process much easier for users. In addition, benefits to the company and administration are achieved by simplifying and accelerating processes.

With the process „application to work on Sundays“ the state of Hesse has already proven the concept of GWM in the project „Integrated

Management Computer“. By the media-integration of documents and forms in the sense of „DMS as a Service“ using the “open standards“, CMIS is the next level of integration and thus a significant step towards administrative modernization and achieving optimization.



Your advantages at a glance:

- Unified system architecture and seamless links to third parties
- Higher data consistency through automatic transfer of data
- Media brakes work directly from the familiar Office environment
- Improved workflow through easy access to contextually relevant information
- Specific to the needs of the users and their procedures
- More customer satisfaction through shorter processing
- Optimal utilization of investments

Accenture, Avanade and BizT@lk AG are available with Microsoft and **Viprocom** for implementation of this innovative solution. Avanade, the joint venture of Accenture and Microsoft, is specialized in the implementation of projects solely on the basis of Microsoft Technologies. Core business BizT@lk AG IT-services the design, development and Implementation of integration solutions based on Microsoft own technologies and solution components. Viprocom with the Office Business Gateway allows context-and role-based access from Microsoft Office on existing Technical processes/data sources and is the core component in the Integrated Administrative job (IVA) in Hesse.

The future has begun – DMS as service

Files, Applications, Documents or Forms - the amount of unstructured content in the public administration is growing just as steadily as the amount of valuable information in the form of structured transaction data in specialized procedures and in future operational ERP systems. This separate world relies in handling a force file, with different systems to find relevant information is a time-consuming process. But in order to quickly and efficiently respond to requests, you must have the content collected, stored and the respective users at the right time, right place with appropriate actions made available.

During typical business transactions in the administration in various IT systems, documents and forms, relevant files generated from one certain time are important to be kept legally. Since the relevant IT systems today are limited based on uniform system structures, many specific technical interfaces for exchange of documents is required. Under the existing conditions, a document exchange or a document mapping is possible but not without a manual user intervention, thus there are a lot of media breaks.

With the concept of GWM, Microsoft supports the use of the CMIS standards through its core component of Office Business Gateway (OBG.net) with the Microsoft Partner Viprocom. Thus offers the concept as an integrated holistic approach based on open standards, interoperable platform architecture. In connection with CMIS

standard, Viprocom required product services has developed the integration of document management systems, such as Open Text DO-MEA, file systems, NetApp and Microsoft Office SharePoint® Server, both in current and future versions of the existing specialized process. Thus the user relevant documents and document management functionalities are independent from the storage system and integrate seamlessly directly into the familiar Office Business Gateway as well as into the Microsoft Office environment.

In addition, offers the opportunity to open standards and GWM approach Software plus Services, for example document management combine as a service in the form of Cloud computing in public Administration.



For more information:

Do you have questions or would you like more details about Government workplace Modernization?

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